

# HERO ACCESS PASS

The HERO pass will allow for a one-time expedited attraction access for the guest who is assigned the pass and their party (up to 6). When visiting an attraction more than once, you will then receive a return time.

The guest assigned this pass does not have to be present when receiving a return time; we do ask that they be present when returning to experience the attraction.

Immediate access may not be available at the time of your reservation. Thank you for your patience and understanding. Your safety is important to us!

# FIRST AID

PEPPA PIG Theme Park-Dallas/Fort Worth has one First Aid location. First Aid is located at the front of the Theme Park inside Guest Services. AEDs are available. For immediate assistance, please notify any Puddle Jumper.

# EVACUATIONS

In the event of an evacuation, guests may be required to navigate catwalks or confined corridors, climb stairs, ladders, and/or obstacles. A member of your party may be needed to assist as Puddle Jumpers are not allowed to pick up or carry guests off of attractions. For further assistance, notify the Puddle Jumper at the attraction.

# ATTRACTION RESTRICTIONS

Safety systems of our attractions may restrict who can/cannot safely experience an attraction. This includes guests of exceptional size, height, weight, medical conditions, and/or other physical conditions. For additional assistance, feel free to stop by guests services or ask a Puddle Jumper.

# DIGITAL ACCESSIBILITY GUIDE

This guide is also available at [www.peppapigthemepark.com/dallas-ft-worth/](http://www.peppapigthemepark.com/dallas-ft-worth/)



# ACCESSIBILITY GUIDE

ATTRACTION NAME	ACCESSIBILITY ACCESS:		GENERAL RIDE RESTRICTIONS:				RECOMMENDED NOT TO RIDE IF:				ALLOWED:		
CAMPERVAN	Entrance												
CINEMA	Entrance												
FUN FAIR	Entrance												
GEORGE'S FORT	Entrance												
GRANDPA PIG'S GREENHOUSE	Entrance												
GEORGE'S TRICYCLE TRAIL	Entrance				0-3 years			No full casts					
MUDDY PUDDLES SPLASH PAD	Entrance							No full casts				Surface Play Only	
MR. POTATO'S SHOWTIME ARENA	Entrance												
PEPPA PIG'S TREEHOUSE	Entrance												
PIRATE ISLAND SAND PLAY	Entrance												
REBECCA RABBIT'S PLAYGROUND	Entrance												
DADDY PIG'S ROLLER COASTER	Exit		42"	> 36"	Must be accompanied by adult 14 years of age			No full casts					
GRAMPY RABBIT'S DINOSAUR ADVENTURE	Exit		47" & 5 years	> 34"	Must be accompanied by adult 14 years of age			No full casts					
GRANDAD DOG'S PIRATE BOAT RIDE	Exit		43" & 4 years	< 43" & 4 years	Must be accompanied by adult 14 years of age			No full leg casts					
MR. BULL'S HIGH STRIKER	Exit		43"	> 36"	Must be accompanied by adult 14 years of age			No full casts					
PEPPA'S PEDAL BIKE TOUR	Entrance				4-8 years			No full casts					
PEPPA PIG'S BALLOON RIDE	Exit		< 79"	> 51"	Must be accompanied by adult 14 years of age								

Ride restrictions are developed based on the ride manufacturer instructions.

## KEY

Accessibility Access Location

Transfer Required

Unaccompanied Height & Age

Must Ride with Supervising Companion (14 years or older and qualifies for unaccompanied height)

Age Restrictions

Must have Head Upright, Must be Unassisted (can not be held by other guests), Must Grasp the Lap Bar, Must Withstand Sudden & Dramatic Movement

Affected by Strobe Lighting, Fog, Loud Noises

Back, Neck, Bone, Injury is Present

Pregnant

Heart Trouble

Portable Oxygen Tanks

Ambulatory Oxygen Device

Service Animals Permitted